

## Gold-Vision Mobile

Gold-Vision Mobile is a thin-client version of the product that allows access to users with a mobile / cell phone or networked PDA. The mobile version is a web application like the main product and is typically accessed using a browser on the mobile device. In most cases in order for users to access Gold-Vision Mobile remote access will need to be configured. Please follow the link below to learn more about remote access.

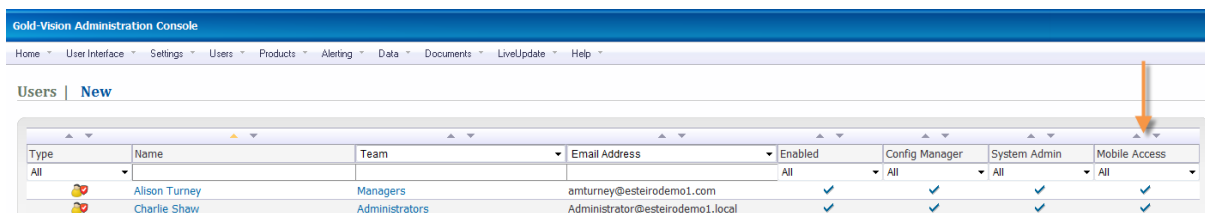
### Remote Access Guide

#### Configuring Users for Mobile Access

1. Open the list of users using the Users menu.



2. Click on a user to open their record.
3. Ensure the 'Access Gold-Vision' and also 'Access Mobile' boxes are checked.



4. If alternative authentication is in use (see below) then enter a 'Mobile Password'.
5. Click 'Save' to save the record.

#### Standard Mobile Access

Once remote access is configured (or alternatively the mobile device is connected via an internal WLAN) then Gold-Vision Mobile can be accessed via the main Gold-Vision address with '/mobile' suffixed.

For example, if the standard remote address was 'http://remote.mydomainname.com/gold-vision' then the mobile address would be 'http://remote.mydomainname.com/gold-vision/mobile'.

## **Alternative Authentication Method**

Some mobile devices and service providers do not support the standard authentication system that Gold-Vision uses. If this is the case then an alternative mobile site can be setup to use anonymous access but use a Gold-Vision Mobile specific username and password. Please note that to use this method the device must have cookies enabled.

1. Open the 'IIS Manager' under 'Administrative Tools' on the Gold-Vision server.
2. Create a new 'Virtual Directory' in the same 'Website' as the main Gold-Vision application
3. The 'name' should be set to 'GVMobileBasic' or 'gvm' and be configured to run scripts and ISAPI extensions
4. The new 'Virtual Directory' should point to the 'GVMobileBasic' folder that can be found under the main Gold-Vision program folder
5. Ensure that the 'Application Pool' is the same as the main Gold-Vision application and also the 'ASP.Net Version' matches
6. Under the 'Authentication' area ensure that 'Anonymous' is the only option enabled

After performing these steps the alternate mobile site should be available under, for example, <http://remote.mydomainname.com/GVMobileBasic>. When this page is visited the user will be prompted for an account and password. They should enter their 'domain\username' the 'Mobile Password' set under their Gold-Vision user screen.

### **Please note:**

In the case of 'Blackberries' you will need to enable cookies to remember the password.